"BY INCREASING ACCESS POINTS TO
OUR SERVICES THROUGH EFFORTS
LIKE THE MOBILE CSO, MORE PEOPLE
CAN RECEIVE THE PROGRAMS AND
RESOURCES NECESSARY TO HELP
BUILD HEALTHIER FAMILIES AND
COMMUNITIES ACROSS THE STATE."

Troy Hutson, Assistant Secretary Economic Services Administration

USTOMER CONNECTION WASHINGTON STATE DEPARTMENT OF SOCIAL AND HEALTH SERVICES CALL US • 1 (877) 501-2233 for DSIS community services, anywhere in Washington statel www.dshs.wva.gov/MobileOffice NEED HELP? cash - Food + Medical - Children's Medical - Child Care • Dependent Care • Drug and Alcohol Treatment

Schedule an event!

Contact the Mobile CSO project to schedule a mobile office for an event in your community.

Priority will be given to community partners who agree to help publicize the event to connect as many people as possible to DSHS services.

Examples include:

Housing authorities, libraries, job fairs, public health clinics, temporary labor centers, senior centers, county fairs, community events, areas with under-served populations, etc.

Mobile CSO events are not limited to normal DSHS business hours.

CONTACT US

Mobile CSO Project PO Box 45440 Olympia, WA 98504-5440

Phone: (360) 725-4881 Fax: (360) 725-4904

Email West CSO: CSDMobileCSOW@dshs.wa.gov Email East CSO: CSDMobileCSOE@dshs.wa.gov





CUSTOMER CONNECTION

WASHINGTON STATE DEPARTMENT OF SOCIAL AND HEALTH SERVICES

MOBILE COMMUNITY SERVICES OFFICE



Transforming LIVES ash Child Care Medical Drug and Alcohol Treation Child Care Medical Children's Medical

The Mobile Community Services Office (CSO) project is a part of the DSHS Community Services Division's focus on streamlining access to vital safety net programs.

Statewide Access

Two mobile offices enable the Department to focus on the unique needs of each side of the state. The Mobile CSOs will deliver services and outreach to under-served communities. These offices provide a strategic opportunity to get support to working families in rural areas, our aging citizens and the homeless.

Full Service

Each vehicle is a fully functional office, equipped with all the amenities found in any of the 62 stationary Community Services Offices across the state. The offices include a wheelchair lift, semi-private interview areas, a reception area for four to six persons, and a sun shade for people to be protected from the elements outside.

Community Focus

By partnering with public and private organizations in Washington communities, DSHS intends to multiply the places where people can access DSHS services such as Basic Food and medical benefits.

Easy Access to Help

The Mobile CSOs are sent with trained eligibility specialists to areas around the state to accept and process applications for Basic Food, cash and medical benefits, conduct eligibility interviews, verify eligibility factors and authorize benefits to approved households, frequently the very same day.

Disaster Response

The Mobile offices will also be used to respond to disasters providing services such as replacement or disaster food benefits during critical times in people's lives.

CALL US
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DSHS COMMUNITY SERVICES

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